



LIMITED LIFETIME WARRANTY

RANCH HAND provides limited lifetime warranty coverage against defects in factory workmanship and materials for RANCH HAND products ("Products") sold by factory authorized dealers for use by retail (end use) consumers. This Limited Warranty is provided only to the original Product consumer, and applies only to the original installation. This Limited Warranty is not transferrable and does not extend or apply to anyone else. For consumers in the U.S.: this Limited Warranty gives you specific legal rights; you also may have other rights, which vary from state to state.

This Limited Warranty is the sole and exclusive warranty provided by RANCH HAND, and all other warranties and conditions are excluded and disclaimed. **UNDER THE LAW OF CERTAIN STATES, THERE MAY BE NO IMPLIED CONDITIONS OR WARRANTIES FROM RANCH HAND APPLICABLE TO YOUR PRODUCT, AND ALL IMPLIED CONDITIONS OR WARRANTIES (INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE) ARE EXCLUDED AND DISCLAIMED WHERE ALLOWED BY LAW.** If implied warranties are imposed under any applicable state law, all such implied warranties are limited to the duration of the applicable provisions of this Limited Warranty. For consumers in the U.S.: some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.

COVERED PRODUCTS AND LIMITATIONS

RANCH HAND provides the following Limited Warranty coverage:

Product	Workmanship & Materials	Components & Parts	Finishings & Coatings
All powder coat over carbon steel	Limited lifetime	1-year	1-year
Electrical and wiring	1-year	1-year	1-year
Other accessories	Limited lifetime	1-year	1-year

Each of the warranty coverage periods runs from the date of purchase of the Product (proof of purchase is required) and applies only to warranted defects that first occur and are reported to RANCH HAND within the applicable warranty period. RANCH HAND retains the right to determine to its reasonable satisfaction whether any claimed defect is covered by this Limited Warranty.

Certain items are excluded from Limited Warranty coverage by RANCH HAND, and this **Limited Warranty coverage does not apply to:**

- Wear and tear from normal use, including damage from road debris
- Improper product selection, application, installation or maintenance
- Modifications, including the attachment of other hardware or components
- Misuse, abuse, overloading, improper trailering or hauling, accident
- Corrosion or damage due to environmental conditions

REMEDIES UNDER THIS LIMITED WARRANTY

If a defect covered by this warranty occurs, RANCH HAND will repair or replace the Product, or refund the purchase price, in its sole discretion. This "repair, replacement or refund" remedy is the **sole and exclusive remedy** under this Limited Warranty. RANCH HAND has **no responsibility or liability for any incidental or consequential damages**, such as loss of use of vehicles or trailers, towing charges, storage charges, labor and service charges for removing or reinstalling products, loss of or damage to personal property, or interest or finance charges, all of which are specifically **excluded and disclaimed** from this Limited Warranty. For consumers in the U.S.: some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

RESPONSIBILITY OF PURCHASER

The Purchaser must have proof of purchase to obtain service under this Limited Warranty. Contact RANCH HAND for a Returned Goods Authorization (RGA) and return instructions; RANCH HAND will not accept Products unless an RGA has been issued. The Purchaser must deliver the Product to RANCH HAND or an authorized RANCH HAND dealer along with the RGA number and proof of purchase.

The RANCH HAND Limited Warranty policy in effect on the date you purchased your Product determines the applicable warranty coverage, and subsequent or prior RANCH HAND warranties are not applicable to your Product. The terms of this Limited Warranty cannot be changed or modified, except by a written agreement signed by an officer of RANCH HAND. RANCH HAND reserves the right to improve its products through changes in design or materials without being obligated to the owners of the Products of the same or similar models.

Contact information:

RANCH HAND Headquarters
6208 Industrial Drive
Eau Claire, WI 54701
800.366.9712